

For Immediate Release

### **Dah Sing Insurance Statement on Counterfeit Cover Notes**

(Hong Kong, 1 December 2023) – Dah Sing Insurance Company Limited (the “Company”) has become aware that recently there are fraudsters conducting deceptive selling activities on social media platforms and creating counterfeit cover note of the Company and asking the victim to provide personal and financial information to them.

The Company hereby confirms and advises that that counterfeit cover note has no connection with the Company. The Company shall not be responsible for any loss or damage caused by or in connection with that counterfeit cover note.

The Company has implemented robust security measures, and wishes to remind customers and members of the public of the following:

- Do not click on unverified weblinks;
- Do not disclose any sensitive personal/financial information to suspicious person(s); and
- Do not conduct any payment/insurance transactions through suspicious third-party weblinks/ social media platforms/messages.

The Company has reported the case to the Hong Kong Insurance Authority and the Hong Kong Police Force. Any customer or member of the public who has provided, or suspects that he or she has provided their personal/financial information to any suspicious person(s) should promptly contact his/her insurance agent or insurance broker, or call the Company's Customer Service Hotline on 2808 5000 for assistance.

Any customer or member of the public who has fallen prey to a scam is advised to immediately report to any local Police Station or reach Anti-Deception Coordination Centre of the Police Force by calling the 24-hour "Anti-Scam Helpline 18222".

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## **About Dah Sing Insurance**

Dah Sing Insurance Company Limited (“Dah Sing Insurance”), a wholly owned subsidiary of Dah Sing Financial Holdings Limited, has been providing general insurance solutions to our customers and business partners in Hong Kong since 1976.

Dah Sing Insurance provides a wide range of general insurance products and is authorised and regulated by the Insurance Authority of the Hong Kong Special Administrative Region. Dah Sing Insurance has been granted a Financial Strength Rating of A- (Excellent) and a Long-Term Issuer Credit Rating of “a-” by AM best for four consecutive year. The outlook assigned to these credit ratings is stable.

Dah Sing Financial Holdings Limited (stock code: 0440) has been listed in the Hong Kong since 1987. It is the holding company of the group’s insurance business, as well as the majority shareholder of Dah Sing Banking Group Limited (“DSBG”, stock code: 2356) which providing banking and financial services through a network of 63 operating locations in Hong Kong, Macau and Mainland China, and a securities trading company.