

# Beware of Counterfeit Cover Notes, Third-Party Weblinks, SMS Messages, etc. pretending to be from Dah Sing Insurance Company Limited

Dah Sing Insurance Company Limited (the “Company”) has become aware that recently there have been fraudsters conducting deceptive selling activities on social media platforms, creating a counterfeit cover note of the Company and asking the victim to provide personal and financial information to them.

The Company hereby confirms and advises that the counterfeit cover note and any third-party weblink, SMS message, etc. pretending to be from the Company have no connection with the Company and any of its associated companies. The Company and its associate companies shall not be responsible for any loss or damage caused by or in connection with any counterfeit cover note and any third-party weblink, SMS message, etc. pretending to be from the Company.

## **The Company wishes to remind customers and members of the public of the following:**

- Do not click on unverified weblinks;
- Do not disclose any sensitive personal/financial information to any suspicious person, call, SMS and/or email without identity verification;
- Do not conduct any payment/insurance transactions through suspicious third-party weblinks/ social media platforms/messages; and
- Beware of scams! Do not provide bank, credit card, investment, insurance and MPF account and other key personal/financial information via hyperlinks embedded in suspicious messages purported to be coming from the Company.

The Company has reported the case to the Hong Kong Insurance Authority and the Hong Kong Police Force. Any customer or member of the public who has provided, or suspects that he/she has provided his/her personal/financial information to any suspicious person(s) should promptly contact his/her insurance agent or insurance broker, or call the Company's Customer Service Hotline on 2808 5000 for assistance.

Any customer or member of the public who has fallen prey to a scam is advised to immediately report to any local Police Station or reach Anti-Deception Coordination Centre of the Police Force by calling the 24-hour "Anti-Scam Helpline 18222".

In the event of any conflict or discrepancy between the English and Chinese versions of this Notice, the English version shall prevail.